

# **Business Analyst**

#### **Job Overview**

This position is responsible for developing user stories and providing support to the Product Owner and the Agile team involved in ongoing software development. Identifies, clarifies, and maintains Agile User Stories for project team. Serves as a liaison between the Product Owner and the development team to ensure an understanding of requirements for the development, implementation and maintenance of specific web applications and web sites. Ensures end result meets Product Owner satisfaction. May participate in application and process improvement activities.

### **Responsibilities and Duties**

May identify and monitor issues and bugs during testing processes and through end user communications. Relays information for improvements to development team. Ensures quality product is delivered by assisting with the development of test plans and/or test scenarios. Assists project team in correcting and resolving issues as they arise. May provide training in web application for staff.

- Thinks and acts with the developers and test analyst in mind.
- Captures/updates user story details
- Assists team members with understanding user stories
- Attends sprint planning meetings, daily stand ups, and demos
- Prepares system and end user documentation
- Assists with QA activity when needed

#### Qualifications

- Four-year degree in Information Systems or related field and/or equivalent training and/or experience.
- 3-5 years' experience in a business analyst role.
- Proficiency in Microsoft Office products
- Possesses skills in software documentation, software development, software requirements, analytical experience, teamwork, and written communication.
- Knowledge of and/or experience using prototyping and requirements tool(s) is desirable but not required.

#### Additional Qualifications

- Technical aptitude is required including a working understanding of SQL.
- Attention to Detail
- Analytical Thinking
- Creativity/Innovation
- Relationship Building
- Planning/Organizing



### **Reports To**

The Business Analyst reports to the Scrum Master/Project Manager

### **Job Location**

The corporate office is located in Urbandale, IA, and we have a location at the State Capitol in downtown Des Moines, IA

## How to apply

Apply on our website <u>www.nicwdm.com</u>